

**Representative Cameron Henry**  
Chairman



**Representative Franklin Foil**  
Vice Chairman

**FY19-20 HB 105 Review**  
**Department of Children and Family Services**

**House Committee on Appropriations**  
by the House Fiscal Division

April 9, 2019

# TABLE OF CONTENTS

Department Organization	3
Department Functions	4
Budget History	8
Major Sources of Funds	9
Funding Overview	11
Potential Adjustments	13
Expenditure Trend	15
Other Charges Items	17
Temporary Assistance for Needy Families (TANF)	18
Integrated Eligibility	21
Additional Information	22
Personnel Information	26
Department Contacts	27

# DEPARTMENT ORGANIZATION

## Division of Management and Finance

Office of the Secretary

Office of Management and Finance

Systems, Research, and Analysis

Licensing

## Division of Child Welfare

Child Welfare (Intake, Child Protection Investigation, Family Services, Foster Care, Adoption)

## Division of Family Support

Economic Stability

Child Support Enforcement

Disability Determination Services

Fraud and Recovery

*In compliance with Act No. 90 of the 2016 Regular Session, the department eliminated the Field Services Program, while reorganizing the remaining three programs into three divisions.*

# DIVISION OF MANAGEMENT AND FINANCE

## Office of the Secretary

- Provides leadership and oversight to all programs within the department.
- Responsible for emergency preparedness, which consists of mass care during disasters and human services recovery
- Responsible for communications and government affairs, audit and compliance, general counsel and women's policy.

## Office of Management and Finance

- Provides support to all programs by promoting efficient use of resources and ensuring fiscal accountability and accounting through budget, fiscal services, and administrative services, appeals and cost allocation.

## Systems, Research, and Analysis

- Provides data analysis and reporting services, guidance, planning, testing, and assistance to the department on matters relating to the maintenance and enhancements of computer systems.

*Iberville Building  
Baton Rouge, LA*



## Licensing

- Protects the health, safety, and well being of children in licensed residential facilities.
- Monitors Licensed residential facilities to ensure adherence to federal and state standards and regulations (such as child/staff ratios, proper supervision, criminal background clearances)

# DIVISION OF CHILD WELFARE

Follows family-centered approach that focuses on four outcomes: children are safe, families are strengthened, communities are engaged, and children and youth have permanence.

## Intake/Child Protection Investigation

- Provides screening, assessment, and acceptance of reports of child abuse and neglect.
- Provides specialized social services for the investigation and assessment of child abuse and neglect.

## Family Services

- Provides targeted social services to families at high risk of repeat maltreatment following an allegation of child abuse or neglect while maintaining a child in their home.

## Foster Care

- Provides temporary protective services for children and their parents or guardians for whom the department has placement and care responsibility.
- Purchases supplies and clothing, coordinates medical care, transportation, and other services needed for children in the state's custody.
- Collects parental contributions provided by birth parents to support board rates for foster parents or relatives that care for children in the state's custody.

## Adoption

- Processes adoptions, handles the payment of adoption subsidies, recruits potential adoptive homes, and provides post-adoption support services to families and children.



# DIVISION OF FAMILY SUPPORT

## Economic Stability and Self-Sufficiency

- Responsible for the administration of the following programs:
  - Supplemental Nutrition Assistance Program (SNAP, or Food Stamps)
  - Family Independence Temporary Assistance Program (FITAP)
  - Strategies to Empower People (STEP)
  - Kinship Care Subsidy Program (KCSP)

## Child Support Enforcement Services

- Administers child support enforcement in the state, interstate, and internationally. Services include location (non-custodial parent), paternity establishment, establishment of court orders (child support and medical support), enforcement of orders, collection and distribution of child support, and access and visitation services in limited areas (federal grant).

## Disability Determinations Services

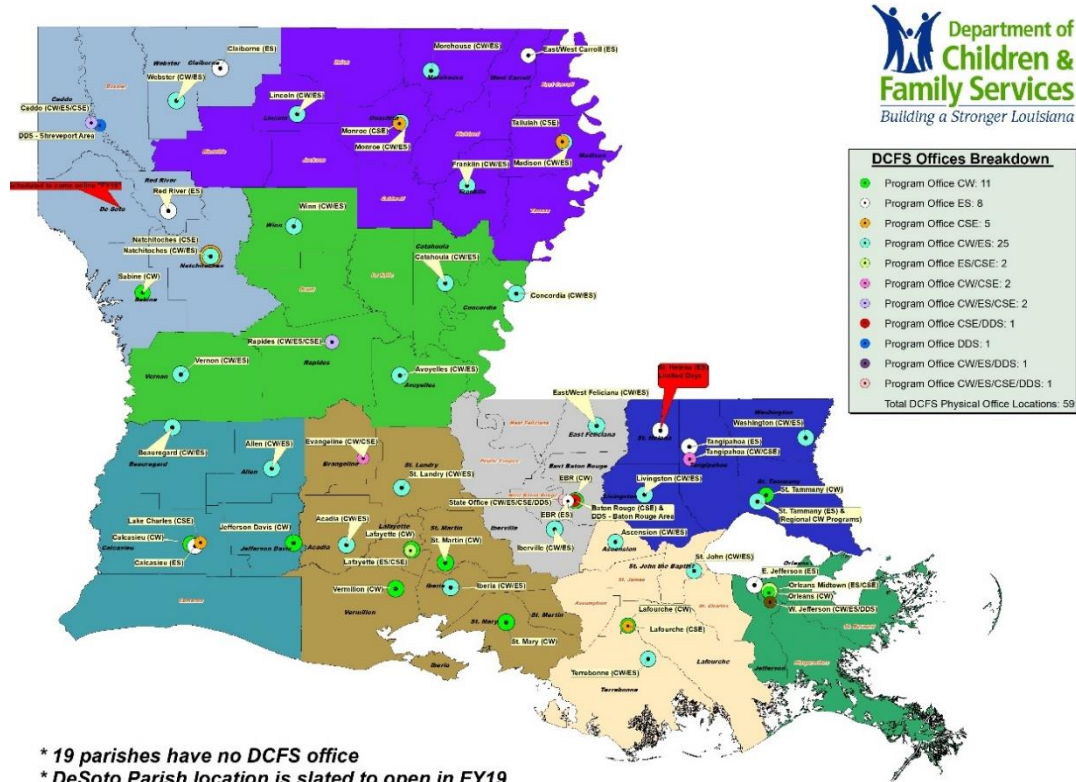
- Provides high quality service to individuals applying for disability assistance.
- Ensures compliance with federal laws, rules and regulations.

## Fraud and Recovery

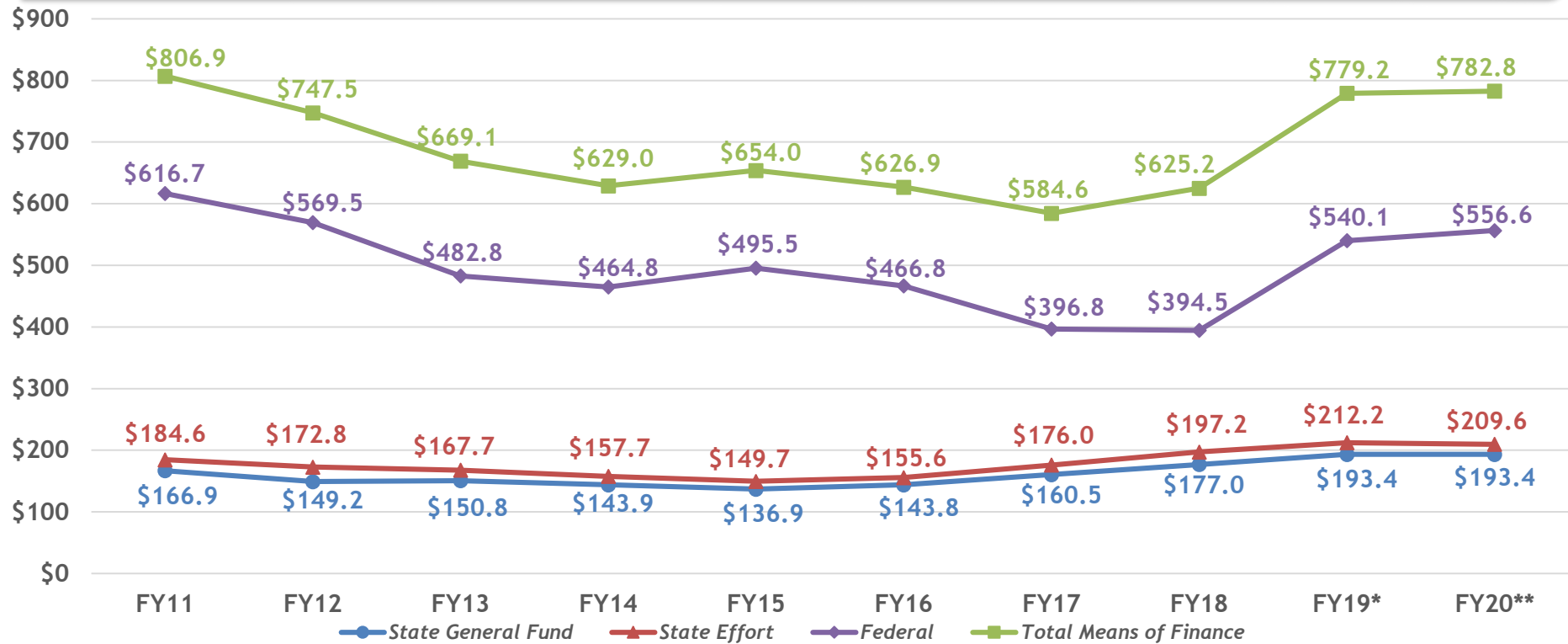
- Conducts investigations into allegations of fraud, waste, and abuse in public assistance programs administered by DCFS.
- Recovers any ineligible benefits paid to DCFS public assistance program recipients.
- Ensures that programs administered by the department are in compliance with state and federal laws.



# DCFS OFFICES



# BUDGET HISTORY (IN MILLIONS)



Source: Budget Supporting Documents and HB 105 of 2019 RS

\* Existing Operating Budget as of 12/1/18

\*\* HB 105 of 2019 RS



# MAJOR SOURCES OF FUNDING

## Federal Funding \$556.6 Million

Federal Funds consist of various grants, largely including the following:

- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Title IV-B, Part 1
- Title IV-B, Part 2
- Title IV-D
- Title IV-E
- Disability Determination Services (DDS)

## Interagency Transfers \$16.5 Million

Interagency Transfers are made up of three transfers:

- Medicaid funding from the Louisiana Department of Health.
- Child Care and Development Fund from the Department of Education (LDOE) to reimburse child care payments to providers for child care assistance for foster care children.
- Child Care and Development Block grant from LDOE for the development of the State Central Registry.

## Self-Generated Revenue \$15.4 Million

Fees and Self-Generated Revenue is largely made up of the following:

- Child Support Enforcement Services
- Parental Contributions
- State Central Registry fees
- Marriage Licensing Fees
- Child Welfare Licensing

### Foundation Support

- Dave Thomas Foundation
- Casey Family Programs
- Annie E. Casey Foundation
- Youth Villages Life Set
- Quality Improvement Center for Workforce Development

## Statutory Dedications \$827,047

Statutory Dedications include the following funds:

- Fraud Detection Fund
- Battered Women Shelter Fund
- SNAP Fraud and Abuse Detection & Prevention Fund

## State General Fund \$193.4 Million

# MAJOR SOURCES OF FEDERAL FUNDS IN FY19

FUNDING SOURCE	FEDERAL FUNDS 12/1/18	STATE MATCH 12/1/18	MATCH REQUIRED
Temporary Assistance for Needy Families (TANF)	\$188,740,697	None	Maintenance of Effort (\$55,415,288)
Title IV-E (Foster Care and Adoptions)	\$93,510,421	\$50,821,570	50% for administrative costs* 25% for training costs* 62.28% for maintenance costs*
Supplemental Nutrition Assistance Program (SNAP)	\$85,987,878	\$69,622,645	50% for administrative costs
Child Support Enforcement (CSE)	\$68,171,302	\$19,559,602	34%
Disability Determinations Services (DDS)	\$53,890,869	None	0%
Social Services Block Grant (SSBG)	\$26,052,571	None	0%
Title IV-B Part 2 (Promoting Safe and Stable Families)	\$8,908,456	None	25% provided by providers
Title IV-B Part 1 (Child Welfare and Social Services)	\$4,709,651	\$1,569,883	25% provided by the state

\*Match applies for Title IV-E eligible expenditures for services only. The number of Title IV-E eligible children are determined by penetration rate.

# FUNDING OVERVIEW

Means of Financing	FY 17-18 Prior Year Actual Expenditures	FY 178-19 Existing Operating Budget	FY 19-20 HB 105	\$ Change from Existing	% Change from Existing	\$ Change from Actuals	% Change from Actuals
State General Fund	\$176,952,666	\$193,377,419	\$193,377,419	\$0	0.0%	\$16,424,753	9.3%
Interagency Transfers	\$33,474,445	\$26,899,733	\$16,520,568	(\$10,379,165)	(38.6%)	(\$16,953,877)	(50.6%)
Fees and Self-Gen Rev	\$10,165,204	\$18,392,610	\$15,422,309	(\$2,970,301)	(16.1%)	\$5,257,105	51.7%
Statutory Dedications	\$10,102,801	\$477,047	\$827,047	\$350,000	73.4%	(\$9,275,754)	(91.8%)
Federal Funds	\$394,542,647	\$540,076,895	\$556,607,464	\$16,530,569	3.1%	\$162,064,817	41.1%
<b>Total Means of Finance</b>	<b>\$625,237,763</b>	<b>\$779,223,704</b>	<b>\$782,754,807</b>	<b>\$3,531,103</b>	<b>0.5%</b>	<b>\$157,517,044</b>	<b>25.2%</b>



## (\$10.4M) Interagency Transfers

Reduction in the transfer of Medicaid funds from the Louisiana Department of Health (LDH).



## (\$3.0M) Self-Gen Rev

Reduction in projected collections in the Child Enforcement Program.



## \$350,000 Statutory Dedications

Increase due to a projected fund balance in the Fraud Detection Fund from higher than anticipated collections.



## \$16.5M Federal Funds

Increase largely to serve as a federal match, utilizing primarily TANF and Medicaid funds.

# FUNDING OVERVIEW

Program	FY 17-18 Prior Year Actual Expenditures	FY 178-19 Existing Operating Budget	FY 19-20 HB 105	\$ Change from Existing	% Change from Existing	\$ Change from Actuals	% Change from Actuals
Management & Finance	\$147,849,245	\$177,079,452	\$178,730,098	\$1,650,646	0.9%	\$30,880,853	20.9%
Child Welfare	\$261,465,623	\$266,873,787	\$274,560,772	\$7,686,985	2.9%	\$13,095,149	5.0%
Family Support	\$215,922,895	\$335,270,465	\$329,463,937	(\$5,806,528)	(1.7%)	\$113,541,042	52.6%
<b>Department Total</b>	<b>\$625,237,763</b>	<b>\$779,223,704</b>	<b>\$782,754,807</b>	<b>\$3,531,103</b>	<b>0.5%</b>	<b>\$157,517,044</b>	<b>25.2%</b>
Authorized Positions	3,445	3,506	3,491	(15)	(0.4%)	46	1.3%

# POTENTIAL ADJUSTMENTS (STATE GENERAL FUND)

## Statewide Adjustments - Net \$4.3 Million (\$5.6 M Federal match)

- \$3.4 M increase for adjustments in personnel, including market rate increases, group benefits rate increases, and personnel reductions.
- \$2.8 M increase in base payments to the Office of Technology Services.
- (\$1.2 M) reduction in payments for administrative law judges.
- (\$769,096) net decrease to various other statewide costs.

## Means of Finance Swaps - \$392,525 (\$447,525 Federal reduction)

- Additional funding needed to replace federal funds to fund Wendy's Wonderful Kid Recruiters, a child focused recruitment model to increase chances of adoption.

## Workload Adjustments - \$373,087 (\$2.8 M Federal match)

- Increases funding to extend care from eighteen to twenty-one year old youth enrolled in high school in accordance with Act 649 of the 2018 Regular Session.

# POTENTIAL ADJUSTMENTS

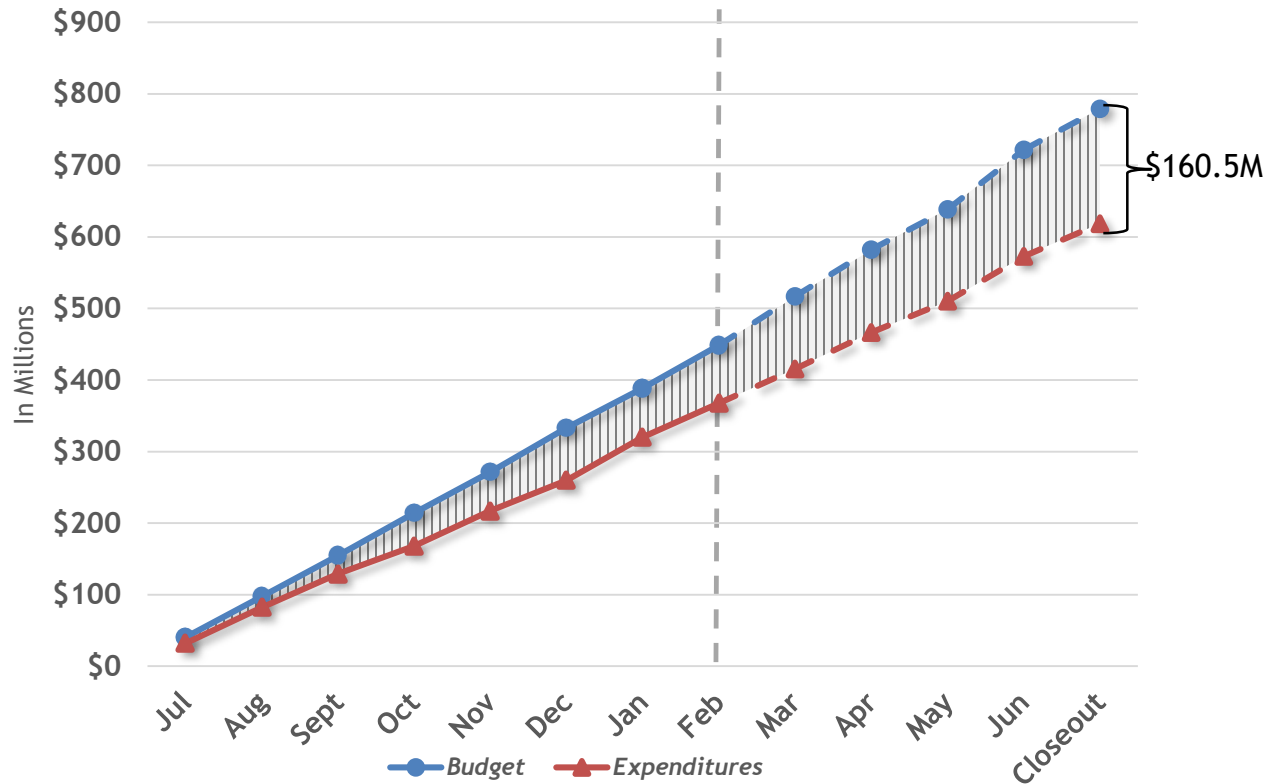
## Other Adjustments - \$8.1 Million SGF (\$8.6 M Federal match)

- \$4.3 M to conform to the rates paid by OJJ to non-medical group home providers and therapeutic foster care facilities.
- \$2.5 M increase to fully fund the development and implementation of the department's Integrated Eligibility (IE) system.
- \$936,704 increase on lease rates in field offices throughout the state.
- \$321,727 increase to purchase 104 replacement vehicles, utilizing the Louisiana Equipment and Acquisitions Fund (LEAF).
- \$35,820 increase to regulate juvenile detention centers, child planning agencies, residential homes and maternity homes.

## Major Non-State General Fund Adjustments - (\$13.4 M) Total reduction

- (\$10.4 M) reduction in Interagency Transfers from LDH for the Medicaid funded portion of the Integrated Eligibility (IE) system.
- (\$3.0 M) reduction in Fees & Self-generated Revenue for a related benefits base adjustment.

# FY 19 EXPENDITURE TREND



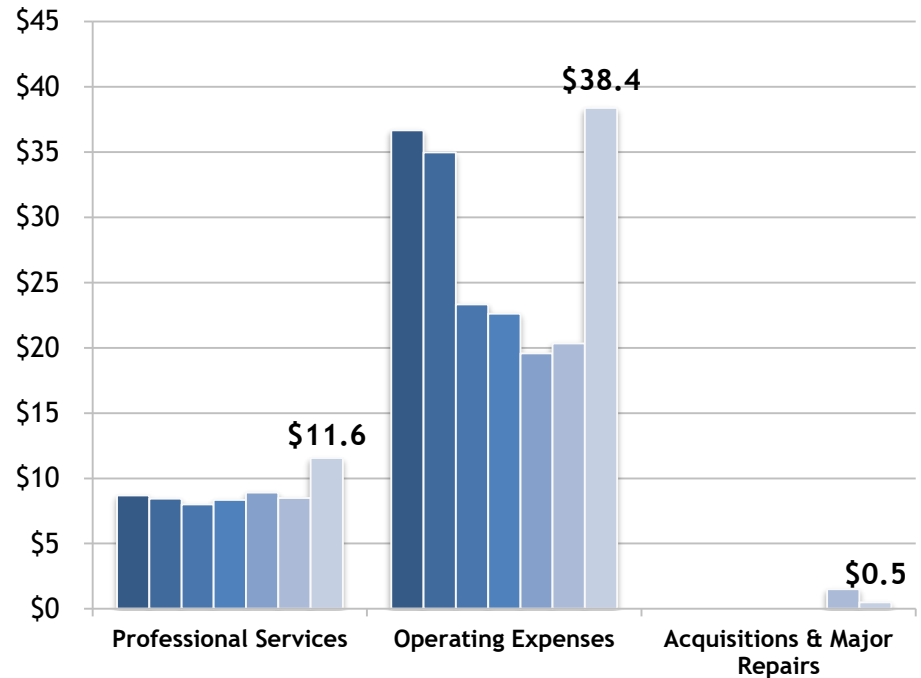
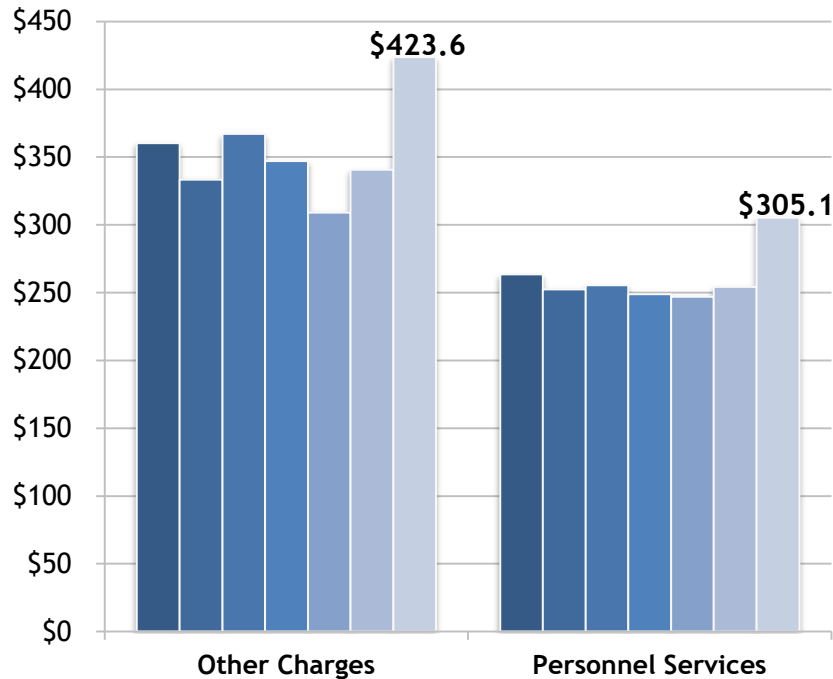
Analysis shows approximately \$160.5 M or 20.6% in total means of finance budget authority could be unspent at year-end based on actuals through February and projections through the end of the year.

DCFS's expenditure trends for the last three years are consistent with the numbers projected for FY 19.

In FY 18, the department did not spend \$167.1 M or 21.1% of its budget authority. \$142.7 M or 85% of this was Federal, while \$8,334 or 0.005% was State General Fund.

# EXPENDITURE HISTORY

Fiscal Year: ■ 2012-13 ■ 2013-14 ■ 2014-15 ■ 2015-16 ■ 2016-17 ■ 2017-18 ■ 2018-19 EOB



Source: Budget Supporting Documents



# OTHER CHARGES ITEMS

AMOUNT	DESCRIPTION	AMOUNT	DESCRIPTION
\$68,045,730	IAT for various TANF Initiatives	\$7,200,000	IAT to the Office of Behavioral Health (OBH) to support Medical Vendor Payments and administrative costs
\$53,278,392	Foster Care expenses, including room and board, subsidies, medical costs, clothing, etc.	\$6,943,895	IAT to LSU/SU for Nutrition Education, as required by SNAP
\$37,877,545	IAT for Office of Technology Services fees	\$6,554,485	Specialized foster care for children with behavioral/emotional disorders, physical impairments, and other special needs
\$33,332,420	Subsidized adoptions payments	\$6,471,065	Prevention services, including incidental Expenses, Physical Exams, Independent Living, Transitional Living Services, Respite Care, and services to parents
\$25,245,048	IAT to the Office of Technology Services for the Integrated Eligibility (IE) System	\$6,000,000	Family Violence Program
\$20,885,149	Family Independence Temporary Assistance Program (FITAP) and Kinship Care Subsidy (KCSP) Payments to clients	\$5,840,500	Family Preservation/Family Support (ASFA) which supports providing services to relative caregivers and their children
\$20,717,575	Child Support Enforcement contracts with the DA and LDAA to assist with the enforcement of Child Support	\$5,348,726	IAT for Office of Risk Management Fees
\$18,601,082	IAT to the Office of Technology Services for the Comprehensive Child Welfare Information System (CCWIS)	\$5,300,000	Customer Service Call Center
\$12,075,033	IAT to DPS and OJJ for Child Welfare Foster Care Youth and Local Juvenile Court Jurisdictions	\$5,238,929	Family Assistance contracts
\$11,000,000	Disability Determinations Services medical exams	\$5,200,000	Clerks of Court assistance with filing fees for Child Support Enforcement clients and their child support issues

Source: Budget Supporting Documents

# TANF CORE PROGRAMS

- **Family Independence Temporary Assistance Program (FITAP)** - Provides a monthly cash benefit to struggling families that have children, or are expecting children. The amount is based on family size. The maximum monthly benefit for a family of three is \$240.
- **Kinship Care Subsidy Program (KCSP)** - Provides cash assistance for needy children under the age of 18. To qualify for kinship benefits, children must reside in the home of a qualified custodial relative but cannot live in the same home as their parents. Benefit is a monthly flat grant of \$222 per child.
- **Strategies to Empower People (STEP)** - Program provides a range of services, including vocational training and GED preparation, aimed at helping welfare recipients become self-sufficient.
- **Child Welfare Emergency Assistance Services Initiative** - Provides services to children who are removed from their parents by the courts and are in foster care. Services include case management and planning.
- **Child Welfare Programs Initiative** - Identifies and provides services to needy families where one or more children living in the home are at risk of abuse or neglect. The programs include Child Protection Investigation and Family Services.

# TANF INITIATIVES

## Initiatives

- **LA 4 (DOE)** - Provides early childhood education for low-income 4-year-olds in participating public school districts and charter schools. Services are for children of at-risk families in which the child is one year younger than the eligible age for kindergarten.
- **Jobs for America's Graduates (JAG) (DOE)** - Keeps in school those students at risk of failing in school, serves out-of-school youth in need of a high school education, and assists students in earning recognized credentials that will make it possible for them to exit school and enter post-secondary education and/or the workforce.
- **Drug Courts (Supreme Court)** - Provides services to drug court clients that may include non-medical treatment, assessment, counseling, education, and training.
- **Family Violence** - Provides services for victims of domestic violence and their children, including rural outreach and community collaboration training for the purpose of educating attendees about domestic violence and the available services.
- **Court - Appointed Special Advocates (CASA)(Supreme Court)** - provides services to needy children identified as abused or neglected who are at risk of being placed in foster care or are already in foster care.
- **Nurse Family Partnership (LDH)** - Serves low-income, first-time mothers by providing nurse home visitation services beginning early in pregnancy and continuing through the first two years of the child's life.
- **Substance Abuse (LDH)** - Funds the cost of substance abuse nonmedical treatment of members of needy families.
- **Alternatives to Abortion** - Provides intervention services including crisis intervention, counseling, mentoring, support services, and pre-natal care information, in addition to information and referrals regarding healthy childbirth, adoption, and parenting to help ensure healthy and full-term pregnancies as an alternative to abortion.
- **Community Supervision (OJJ)** - Provides services to youth and their families as a result of an adjudication and disposition by a court that orders DPSC-YS/OYD to supervise youth in their communities in an effort to prevent removal from the home.
- **Homelessness** - Strives to end the cycle of homelessness in Louisiana by providing services to homeless families which include but are not limited to comprehensive case management, educational and employment opportunities for adult participants, community referrals, life skill modules, and housing options.

# TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

FEDERAL INITIATIVES	FY 19 PROJECTED	FY 20 PROPOSED
<b>Core Welfare</b> (Basic Assistance, Work-Related Activities):	\$38,244,005	\$38,381,689
<b>Child Welfare:</b>		
Child Protection Investigation (CPI) / Family Services (FS)	\$28,962,112	\$28,962,112
Emergency Assistance	\$14,454,524	\$14,316,840
<b>Literacy:</b>		
LA 4 (DOE)	\$40,492,803	\$40,492,803
Jobs for America's Graduates (DOE)	\$2,655,000	\$2,655,000
<b>Family Stability:</b>		
Drug Courts (Supreme Court)	\$5,400,000	\$5,400,000
Family Violence	\$4,500,000	\$4,500,000
CASA (Supreme Court)	\$3,992,850	\$3,992,850
Nurse Family Partnership (LDH/OPH)	\$2,877,075	\$2,877,075
Substance Abuse (LDH/OBH)	\$2,753,512	\$2,753,512
Abortion Alternatives	\$1,260,000	\$1,260,000
Community Supervision (OJJ)	\$810,000	\$810,000
Homelessness	\$637,500	\$637,500
<b>TOTAL</b>	<b>\$147,039,381</b>	<b>\$147,039,381</b>

Source: Department of Children and Family Services

# INTEGRATED ELIGIBILITY SYSTEM (IE)

The Integrated Eligibility (IE) project aims at integrating the SNAP and TANF programs with LDH's Louisiana Medicaid Eligibility Determination System (LaMEDS).

- This system will be utilized to provide data sharing and more efficient ways to verify eligibility, improve accuracy, improve fraud and abuse detection, and improve access and retention of benefits for citizens.
- The project is being funded using an enhanced Medicaid match rate of approximately 78% Federal/22% State General Funds. DCFS's portion of the project is 76%/24%.
- The department is working in conjunction with the Office of Technology Services to implement this new system.
- In the current fiscal year the department is budgeted \$26.4 million for this project. The pilot program is expected to begin in August 2019 with a full implementation coming in November 2019.

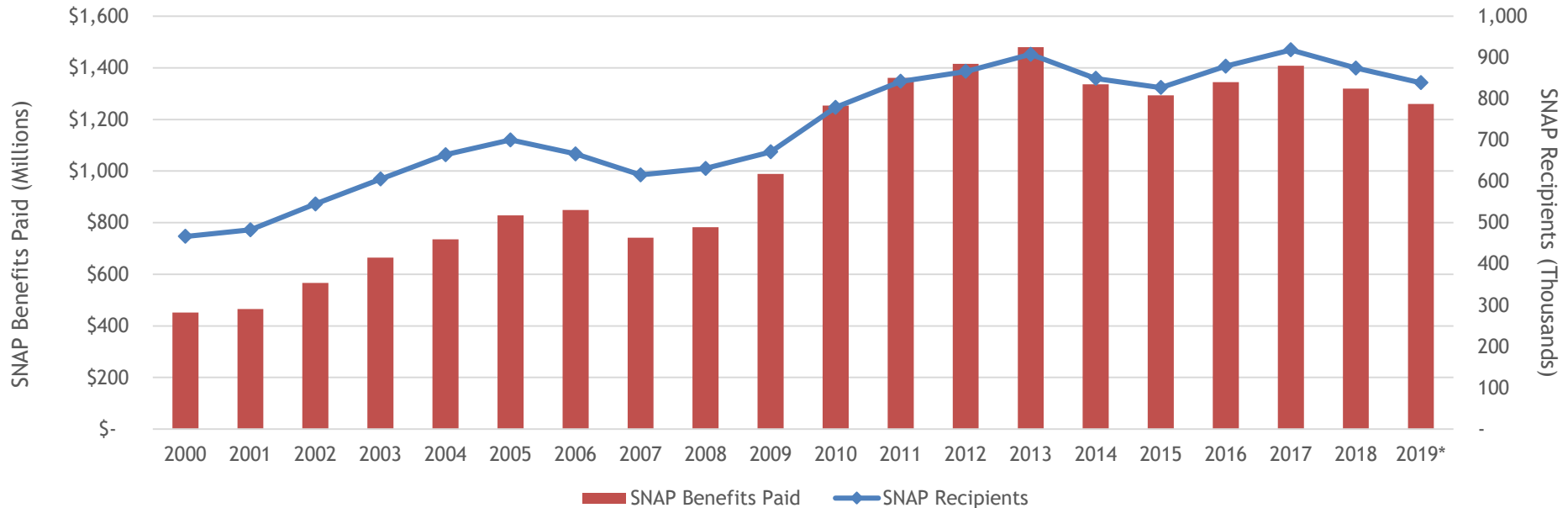
Funding Source	Expended through FY 18	FY 19 Budgetd	FY 20 Scheduled Cost	Total Projected Cost
State General Fund	\$4,516,640	\$9,294,199	\$11,647,147	\$25,457,986
Medicaid	\$34,124,374	\$10,379,165	\$0	\$44,503,539
Statutory Dedications (Overcollections)	\$9,631,574	\$0	\$0	\$9,631,574
Federal Funds (multiple sources)	\$12,511,816	\$6,762,446	\$13,597,901	\$32,872,163
<b>Current Estimated Total Project Cost</b>	<b>\$60,784,404</b>	<b>\$26,435,810</b>	<b>\$25,245,048</b>	<b>\$112,465,262</b>
% of State Funds	23%	35%	46%	31%

Source: Department of Children and Family Services

# PERFORMANCE SUMMARY

Program Statistic	2013	2014	2015	2016	2017	2018
Child Support Enforcement Cases	305,354	308,458	303,052	289,659	283,205	278,096
SNAP Households	404,468	378,864	368,374	399,284	423,967	405,744
FITAP Cases	5,235	3,729	3,262	3,472	3,693	3,788
Kinship Care Cases	2,987	2,492	2,265	2,125	1,970	1,868
Total Child Support Collections	\$422,795,747	\$426,334,432	\$420,780,117	\$412,891,314	\$415,959,501	\$429,643,761
Total Active Child Abuse Investigations*	21,564	23,700	26,550	22,601	20,773	20,961
Total Foster Children in Care*	7,404	7,968	8,276	7,842	7,881	7,691

# SNAP



- Monthly benefits for low-income households to purchase food they need for good health.
- SNAP Benefits are 100% Federally Funded and flow directly from the federal government to the recipient.
- Administrative costs are matched with Federal Funds at 50%.
- As of February 2019, approximately 17.7% of the population was receiving SNAP Benefits.

\* FY 19 SNAP benefits figure based on monthly average

# ECONOMIC IMPACT

## SOCIAL SECURITY DISABILITY INSURANCE (SSDI) (FFY 2018)

Number of Disabled Beneficiaries	189,100
Total Disability Payment (Disabled Workers, spouses, and dependent children)	\$190,356,000

- Available to workers who have accumulated a sufficient number of work credits.
- Monthly benefits for disabled individuals.
- Benefits are 100% Federally Funded and distributed by Social Security Administration.
- Disability Determination Services is 100% Federal Funded.

## Supplemental Security Income (SSI) (FFY 2018)

Number of Disabled Beneficiaries	162,776
Total Disability Payment (Disabled Workers, spouses, and dependent children)	\$90,308,000

- Available to low-income individuals who have either never worked or who haven't earned enough work credits to qualify for SSDI.
- Monthly benefits for disabled individuals.
- Benefits are 100% Federally Funded and distributed by Social Security Administration.
- Disability Determination Services is 100% Federal Funded.



# ECONOMIC IMPACT

## FAMILY INDEPENDENCE TEMPORARY ASSISTANCE PROGRAM (FITAP)

Average Number of Active FITAP Cases in State Fiscal Year 2018	3,788
FITAP Benefits Issued in State Fiscal Year 2018 to Louisiana Residents	\$9,869,136

- Temporary cash assistance to eligible low-income families when financial resources of the family are insufficient to meet subsistence needs.
- Aims to decrease the long-term dependency on welfare assistance by promoting job preparation and work.
- Part of the TANF Block Grant, which requires the Maintenance of Effort.

## KINSHIP CARE SUBSIDY PROGRAM (KCSP)

Average Number of Active Kinship Care Cases in State Fiscal Year 2018	1,868
KCSP Benefits Issued in State Fiscal Year 2018 to Louisiana Residents	\$9,539,017

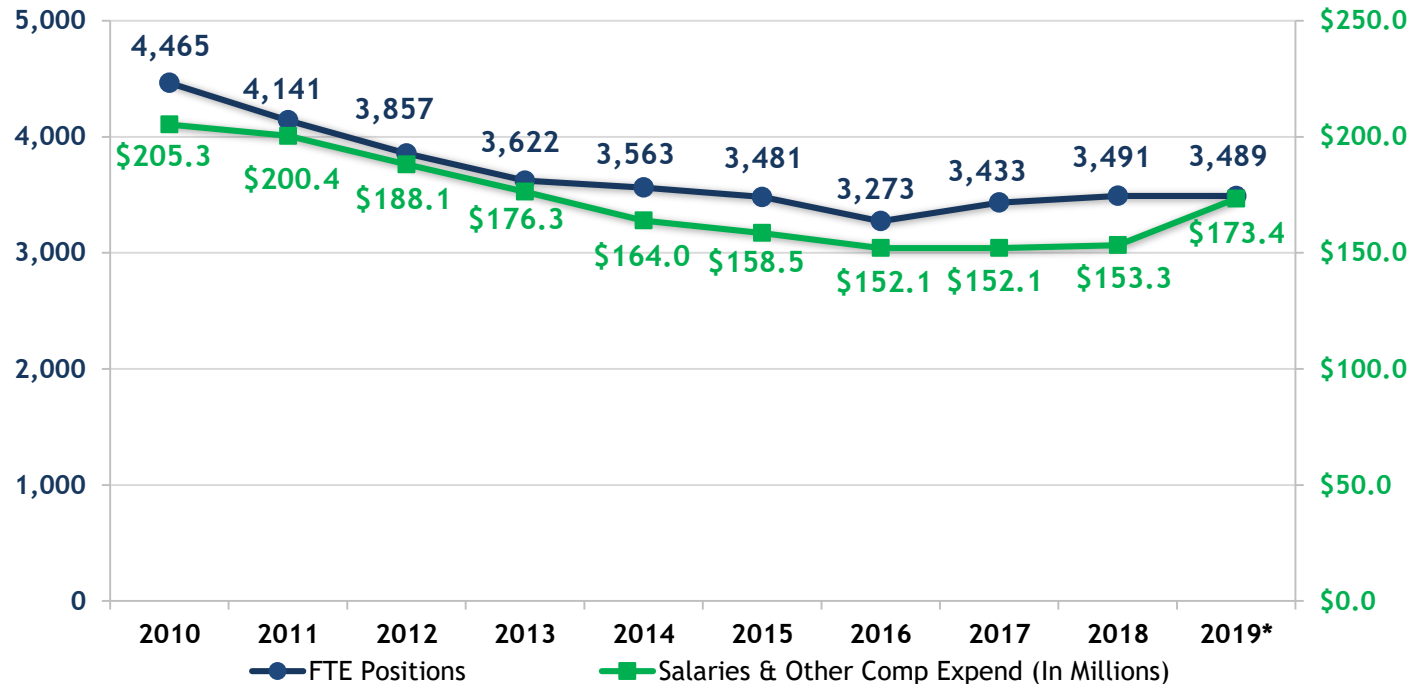
- Cash assistance for each eligible child who resides with a qualified relative other than a parent.
- Part of the TANF Block Grant, which requires the Maintenance of Effort.

# PERSONNEL INFORMATION

## 10 Year FTE Positions/Salaries Expended

### FY 2019-2020: Authorized Positions

- 3,491 (3,481 classified and 10 unclassified)
- DCFS had 216 vacancies as of 1/31/2019
- 15 vacant positions were eliminated in FY 20
- No Other Charges Positions
- 189 non-T.O. FTE Positions recommended



Source: Data from the Dept. of Civil Service and Budget Supporting Documents

\*Existing Operating Budget as of 12/1/18

# DEPARTMENT CONTACTS

---



Marketa Garner Walters  
*Secretary*  
225.342.7475



Terri Ricks  
*Deputy Secretary*  
225.342.5744



Eric Horent  
*Undersecretary*  
225.342.1102

Etta Harris  
*Deputy Undersecretary*  
225.379.1010